

COMPANY PROFILE 2024

About us

Smart Code is a national company established in 2005 and specializes in human resources development, outsourcing, PMO and operation of center of excellence, and providing solutions and services in the fields of IT, Automation, LIMS and Geospatial.

We work hard every day to make Smart Code one of the most respected solutions and service providers.

We are ISO9001 QCMS, OHSMS, CSAMS Organization and Excellence Award certified. We work hard to achieve international standards in all services and solutions and we are applying TQM based services which lead to high quality within the Saudi environment.

Our experienced consultants and engineers work with you to understand your business needs and provide technology & solutions that deliver the maximum value for your investment.

Our operations are highly resilient and secure by our expertise, from how we use technology, to how we operate engagement.

Our VISION



Our vision is to pursue excellence in all domains of our services, to be the company that best understands and satisfies our customers' expectations, brings inspiration and innovation, looking to be the most creative organization.

Our Values



1. Integrity
2. Innovation
3. Accountability
4. Honesty
5. Respect
6. Passion
7. Trust
8. Teamwork
9. Creativity
10. Excellence

Our Objective



- 1- Excellence :We aim for excellence in our field of work
- 2- Satisfy Our Customers :We aim to satisfy our customers by providing high-quality services
- 3- Develop and grow : We seek to develop and grow with stability and strength
- 4- Win-To-Win: We build a mutual relationship of trust and bring values to our customers
- 5- Bring Values To Our Customers : We build a mutual relationship of trust and respect, and win-to-win with our partners

Why Smart Code

QUALIFIED TEAM

Highly qualified consultants, engineers and a certified technical team, We have more than 200 employees in three national offices in Riyadh, Jeddah and Dammam and working in project implementation, operation and business excellence centers, support outsourcing and resources training and development.

KNOWLEDGE

High knowledge acquired through the past 17 years past experience

TRUST

Long-term trusted customers relationships with more than 30 in gov, semi-gov and private sectors.

PROJECT MANAGEMENT

Strong PMO and QM experience.

ISO CERTIFIED

ISO9001 QCMS, OHSMS, CSAMS Organization and Excellence Award certified company.

Institute And Development Center

Certified Specialized Training Programs

Our specialized training programs are certified by the Ministry of Higher Education and the Technical and Vocational Training Corporation (TVTC). These programs are designed to enhance your skills and expertise in various fields, providing you with the knowledge and qualifications you need to excel in your career.

- ▶ Diplomas Program: A comprehensive administrative program
- ▶ Qualification Program: Long training courses spanning 3 to 12 months.
- ▶ Short Training Courses: Short and intensive programs lasting from one week to four weeks.



Outsourcing and Managed Services

Smart Code provides outsourcing and managed services solutions to help clients in operating their services. Our personnel can seamlessly integrate into existing client teams or take full responsibility for end-to-end operations and governance.

We boasts a workforce of over 200 employees engaged in outsourcing and managed services projects spanning more than 10 organizations, covering various fields of expertise and technologies.

We have a strong track record of working with various organizations, particularly in the banking sector, where we cover functions like sales, call centers, bank operations, customer services, investment, and credit. Additionally, we are providing resources through managed services to operate PMO Offices, Customer Services Offices, Demand Management Centers, Operations Centers and other services and such as IT/OT applications support - SCADA, LIMS, GIs and others



Advanced Solution Services

Smart Code specializes in providing advanced solutions & services in the fields of:

- ▶ Automation and Control - AVEVA Wonderware SCADA System, Control, and Instrumentation
- ▶ Laboratory Information Management System - Labware LIMS
- ▶ Geospatial Solutions
- ▶ IT services and solutions.

Our expertise and strong partnerships in these systems allow us to provide comprehensive solutions to our clients.

Our services and solutions enable our clients to streamline their operations, enhance their management, and make informed decisions.

We play a crucial role in supporting industries that rely on these technologies to ensure smooth and efficient operation.

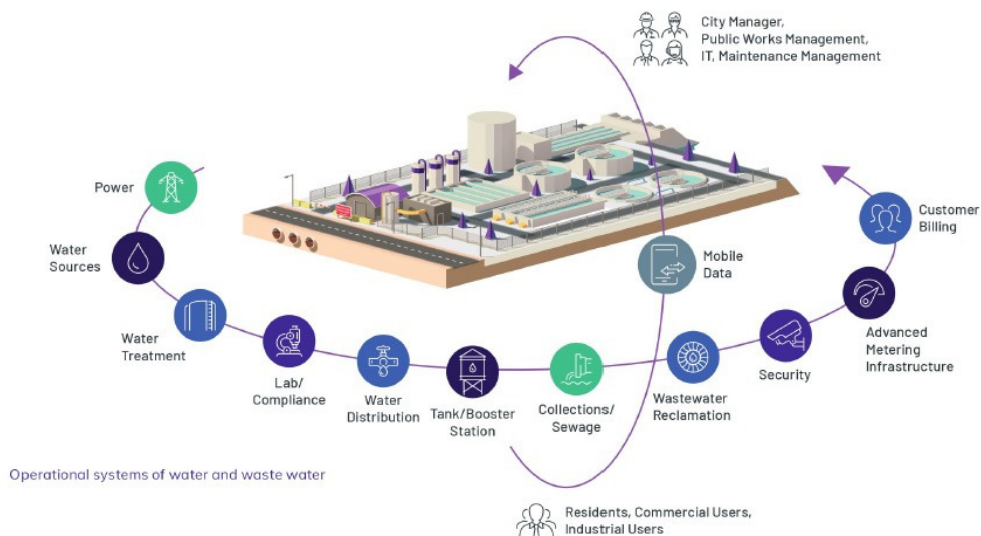


Automation

We are providing full automation and control solutions, especially for water, pharma, agriculture, and smart solutions.

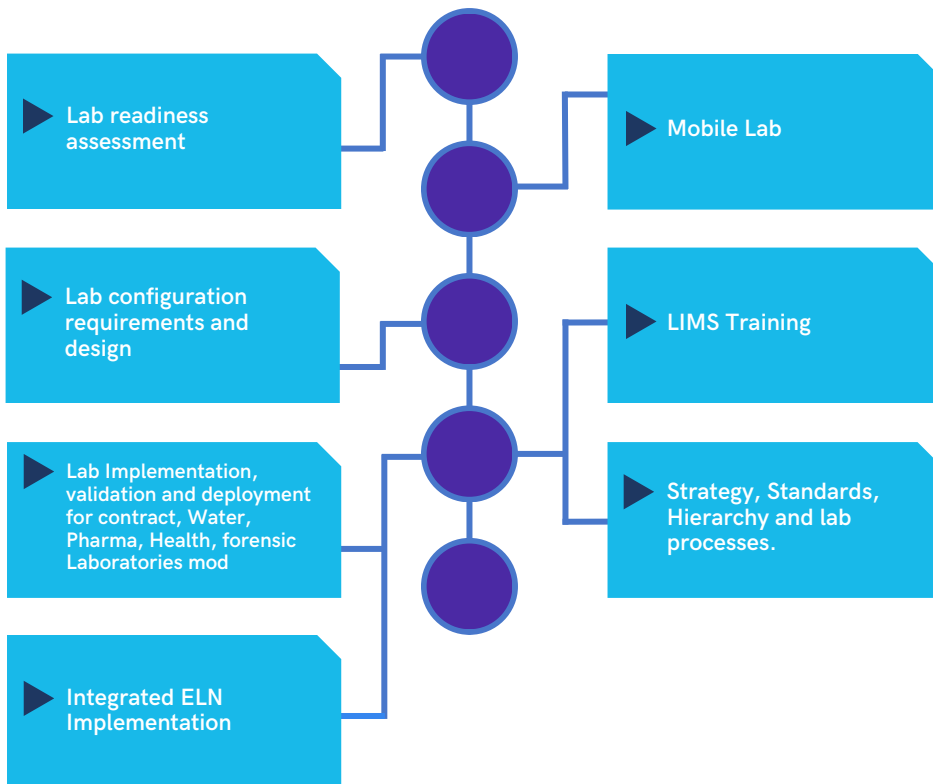
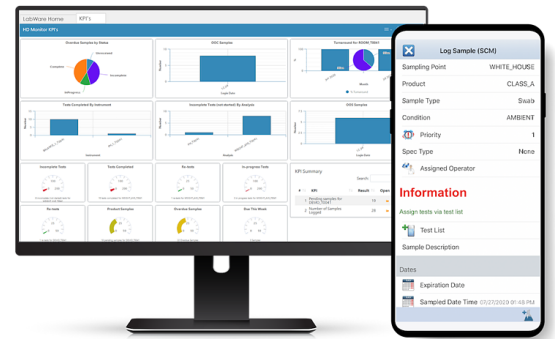
We are providing SCADA system & services, system controls and engineering, and instrumentations & equipment's

- ▶ AVEVA Wonderware SCADA System Implementation: HMI, OMI and Application Server, Situational Awareness
- ▶ SCADA Alarm Management
- ▶ SCADA System Integration with external systems – GIS, EAM,...
- ▶ SCADA Telemetry - Control Engineering and Communication – PLC's, RTU and Data Loggers
- ▶ Active Leakage Control Solution and services
- ▶ Pressure management implementation
- ▶ Instrumentations – Flow meters and sensors, Pressure sensors, Level, WQ Analyzers, ...
- ▶ DMA's/DMZ's Implementation



Lab Information Management System

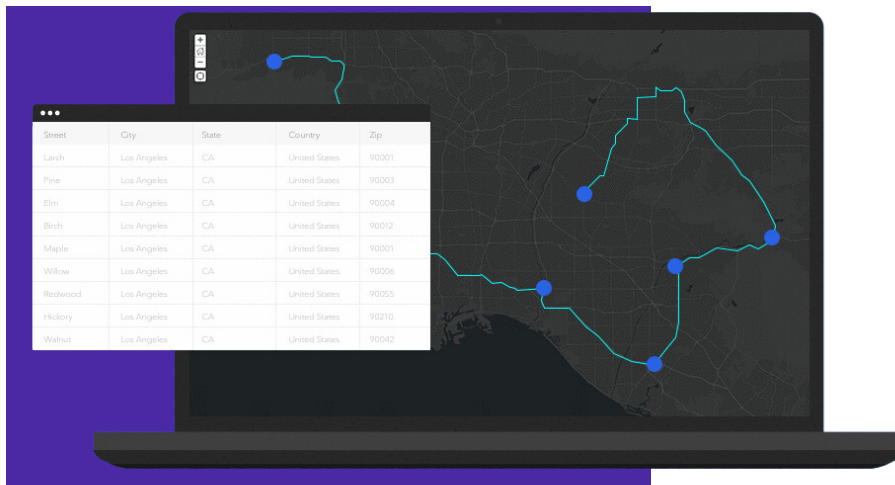
We are providing Lab Information Management System - LIMS Services, we are labware Certified System Integrator



Geospatial Solutions & Services

We are providing Geospatial Solutions and Services

- ▶ **Geospatial Strategy, Standards, Procedures and Workflow**
- ▶ **GIS Integration - WFM, BIM, AMS, CC&B, SCADA ...**
- ▶ **Data Automation and QC.**
- ▶ **Photogrammetry and Mapping, Tracking, Fleet management, Last Mile - LM, and Logistic Distribution Solutio**
- ▶ **Survey - RTK, UAV, Mobile Mapping, and 3D Lidar Imaging**
- ▶ **Remote Sensing - Image Processing and Classification**
- ▶ **GIS Applications - Desktop, Web, Portal, Operational Dashboards, Explorers, Field Mapping and Survey.**
- ▶ **365 Panoramic Imaging and Augmented Reality**
- ▶ **Geospatial AI Municipal Application - Automatic Feature Extraction and Visual Pollution Solutions**
- ▶ **Geospatial AI Environmental Solutions from Satellite Images Soil Analysis and Pollution, Minerals, Carbon Credit**



IT Services

We provide IT solutions & services
Conference & Meeting Room Solution.

▶ System Integration

▶ Meeting Room Solutions

▶ Data Mining & Analysis

▶ Web and Mobile Development

▶ Business Analysis

▶ SOC / OT Cyber Security

▶ Infrastructure





SOC / OT Cyber Security



In today's digital world, cyber threats are a reality. Even with the best security systems, attackers can breach your defenses, leading to data loss, operational disruptions, and reputational damage.

Cyber Risk is preparation for an attack. It is not a guarantee of preventing breaches, but it helps you reduce the potential damage in the event of an attack.

CR includes identifying and assessing cyber risks, implementing controls to reduce their likelihood, and planning for a rapid and effective response in the event of an attack

protect you information & data with Smart Code.

AV & Conference Room Solution

The system consists:

- ▶ Sound System
- ▶ Webcam
- ▶ Interactive Screens and Monitoring
- ▶ Control System (Touch Pad)
- ▶ Scheduling Room System



Smart Code Hydraulic Modeling

We are providing Water, Wastewater, Storm Modeling services & solutions. We are HWM – Bentley- Modeling Experts partner

- ▶ GIS Water, Wastewater and Storm Networks Modeling and Data Automation
- ▶ Hydraulic Modeling – Design, Operation and Optimization
- ▶ HM Certified Bentley Courses
- ▶ Outsourcing Expert Resources



Our References and Partners





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